



EXTENSION

Local Government Center

Montana Grown Leadership Academy

Trailhead (Frontline) Supervisor Training

Montana local governments face challenges with the preparation of the next generation of leaders. Recruiting and retaining talented staff members is difficult. Trailhead (Frontline) Supervisor Training enhances the investment made in employees by teaching knowledge and skills essential for basic supervision and preparation for the next level of management.

Date: September 26, 2024

Time: 8:30 a.m. to 4:00 p.m. *Lunch is included.*

Location: Billings Public Library

Cost of \$250 per person is payable online during registration.

TOPICS

- Fundamentals of Supervision
- Communicating as a Supervisor
- Emotional Intelligence
- Navigating Conflict
- Setting Clear Expectations for Your Team
- When Do I Call HR?
- Managing Up and Down Within the Organization
- Case Study application

For additional information, contact:

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